

The myPay Solutions® Pledge

Your Strategic Payroll Partner

myPay Solutions is the payroll processing service from Thomson Reuters, designed for accounting firms that want all the benefits of providing their clients with payroll services, without the liability or hassle of processing it. You can refer your clients to myPay Solutions with confidence, knowing that their payroll processing will be efficient, convenient, and hassle-free. Even better, myPay Solutions will also provide you with accurate client reporting, revenue sharing, and journal entries that integrate with your write-up or trial balance software. In short, by referring your clients to myPay Solutions, you are working with a strategic partner who will respect the fact that you have granted us a privilege to serve your client, who will only act in your best interests and who will never compete with you for your clients' business.

Built on a History of Experience Serving Accountants...Exclusively

For nearly 30 years, Creative Solutions focused exclusively on serving the tax and accounting profession. It was our desire to be the full-service provider to the accounting profession that led us to offer myPay Solutions and resulted in our designing and providing the broadest line of integrated software and services available to the profession. Today, as part of Thomson Reuters, we continue to build and reinforce that focus. Our success is based only on your success.

Several years ago, we surveyed accounting professionals and asked them how they preferred to handle their clients' payrolls. We found the results very interesting:

- 38% of accountants preferred to process the payrolls for their clients – and we have a software product to assist them – Payroll CSTM;
- 30% preferred their clients do their own payroll – and our Client Bookkeeping Solution (CBS) product line provides that functionality;
- 32% said they prefer to outsource their clients' payrolls to a service bureau – and we had no way to assist these accountants.

That's when we came up with the vision of myPay Solutions – an alternative service bureau payroll service designed with the accountant in mind. With myPay Solutions, accountants who prefer to outsource clients' payrolls to service bureau providers can do so without sacrificing service or a portion of their client relationship.

The myPay Solutions Pledge

We take our role as your strategic payroll partner very seriously. To that end, we pledge that:

- We will never forget that the client is YOUR client.
- We will only act in YOUR best interests.
- Our only goal is to enhance the relationship you have with your client by providing top quality service. We will not do anything to jeopardize or lessen the relationship between you and your client.
- We will inform you, in a timely manner, of any issues impacting your client and their payroll or any changes to their service.
- We will never compete with you for your client's business.
- We will provide you with the appropriate journal entries that can be integrated into your CS Professional Suite® Accounting software.
- We will provide you with ongoing payroll reports for all your myPay Solutions clients.
- We will share with you 10% of the revenue generated from your clients' payroll processing.

myPay Solutions represents a unique alternative for servicing your clients' payroll needs. For more information on this service, or to inquire whether myPay Solutions is right for your clients, please contact an Account Representative at **(800) 968-8900**.

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