



July 29, 2012

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## TO

All Practice CS® users.

This user bulletin explains changes made to this release of Practice CS.

## System

- With this release, Practice CS has been updated for compatibility with the Microsoft® Windows® 8 operating system and for version 4.5 of the Microsoft .NET Framework.
- Issues stemming from using various system date formats that are typically used with region settings other than US English have been corrected.

## Setup

An issue preventing some clients from being merged with other clients has been addressed.

## Time and Expense Entry

Selecting a task or changing the task selected on a time or expense entry will now properly update the activity for the entry.

## Billing

The Client Dashboard launched from Detail Billing will now close properly.

## Staff Management

The Month view of the Staff, Client, and Firm calendars will now display all day events correctly.

## Client Management

An issue with grouping the Clients tab of the Client Management screen by custom fields has been addressed.

## Reporting

An issue with custom formats whose second detail line controls are displayed has been corrected.

## SUPPORT

### Practice CS help

For step-by-step procedures, refer to the Practice CS help. To learn how to use the help, choose **Help > Practice CS Help Topics** and double-click the topic "Getting Help with Practice CS."

### Website

If you have questions or need assistance, you can visit our website at [CS.ThomsonReuters.com](http://CS.ThomsonReuters.com) 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips. To take advantage of this convenient means of accessing information, choose **On the Web** from the Practice CS Help menu, and then choose **Support Knowledgebase** or **Product Support and Services**.

## **Email subscriptions**

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at [CS.ThomsonReuters.com](http://CS.ThomsonReuters.com). (Note that you must create a web account to sign up for email subscriptions.)

## **Product support**

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on extended support hours for tax season and for our support hours for all CS Professional Suite<sup>®</sup> applications, please visit the Support section of our website (accessible from within Practice CS by choosing **Help > On the Web > Product Support and Services**).