



Practice CS, v.2012.2.2  
User Bulletin 7955: Software Update

April 29, 2013

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## TO

All Practice CS® users.

This user bulletin explains changes made to this release of Practice CS.

## CHANGES

Version 2012.2.2 of Practice CS includes the following changes.

### Integration

- An issue that prevented data sharing synchronization from updating a client when the client's email address is populated has been resolved.
- UltraTax CS® 2013 is now available as a solution on projects and tasks.

### Setup

An issue when merging clients with service charges that were assessed on the same day has been corrected.

### Billing

- The user preference to show WIP when selecting clients to bill is now remembered correctly.
- An issue with recurring bills automatically including a project under certain circumstances has been corrected.
- The last generated date on the Recurring Bills tab of the Billing screen is now updating properly.
- Totals on the Compose tab of the Detail Billing screen are now being updated in all situations.
- An issue that prevented progress bill amounts from being changed on saved invoices has been resolved.

### Time and expense entry

An issue with displaying time entry amounts as overridden has been corrected.

### Receipt and adjustment entry


An issue that prevented receipts and adjustments from being unapplied when a particular version of .NET 4.5 is installed has been corrected.

### Staff management

Recurring meetings and other schedule items whose occurrences span Daylight Saving time changes will now retain the correct start and end times.

## HELP & SUPPORT

### Practice CS Help & How-To Center

For answers to questions on using Practice CS, access the Help & How-To Center by choosing Help > Help & How-To, clicking the  button and selecting a topic, or pressing CTRL+Y. You can also use the search  field in the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

## **Product support**

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within Practice CS by choosing **Help > Additional Resources > General Support Information**.

## **Website resources and email subscriptions**

Visit [our website](#) to access the ARNE Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within Practice CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.