



June 5, 2014

TO

All Practice CS® users.

This user bulletin explains changes made to this release of Practice CS.

System

- The email address on error logs will now default to the correct email address.
- An issue preventing Practice CS from opening on specific hardware configurations has been addressed.

Setup

All fields on the Contact Info tab of the Clients setup screen are now properly displayed when using Medium DPI display settings.

Reporting



Filtering on Checkbox type custom fields is now working properly.

Time & Expense Entry

- Hash totals are now displayed in minutes in time entry if your user preferences are set to enter time in minutes.
- An issue causing an error under certain conditions on the Project drop-down was corrected.

HELP & SUPPORT

Practice CS Help & How-To Center

For answers to questions on using Practice CS, access the Help & How-To Center by choosing Help > Help & How-To, clicking the  button and selecting a topic, or pressing CTRL+Y. You can also use the search  field in the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within Practice CS by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit [our website](#) to access the ARNE Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within Practice CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.