



**Creative Solutions Accounting, v. 2013.0.2  
User Bulletin 7956: Software Update**

**April 4, 2013**

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## **TO**

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this release of Creative Solutions Accounting.

## **CHANGES**

### **Payroll form and filing information**

To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the + sign next to a jurisdiction to display the list of available forms. Click the + sign next to any form to display the status and filing methods available.

### **Payroll Compliance module**

**New York.** We have addressed an issue that prevented the application from retrieving information for Form NYS-45 for some clients.

## **HELP & SUPPORT**

### **Help & How-To Center**

For answers to questions on using CSA, access the Help & How-To Center by choosing Help > Help & How-To, by clicking the ? button on the toolbar, or by pressing CTRL+Y. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

### **Product support**

From the [Support Contact Information](#) page on our website, you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within CSA by choosing **Help > Additional Resources > General Support Information**.

### **Website resources and email subscriptions**

Visit [our website](#) to access the ARNE Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within CSA by choosing **Help > On the Web > CS Professional Suite Home Page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.