



**Creative Solutions Accounting, v. 2016.0.1  
User Bulletin 8348: Software Update**

April 19, 2016

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## TO

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this version of Creative Solutions Accounting.

## CHANGES

### Payroll form and filing information


To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the + sign next to a jurisdiction to display the list of available forms. Click the + sign next to any form to display the status and filing methods available.

### State Payroll Tax modules

- **Arizona** – We have updated Form UC-018 to the latest version available from the agency.
- **Illinois** – We have updated Form IL-941 to the latest version available from the agency.
- **Indiana** – We have updated Form UC-1 to the latest version available from the agency.
- **Massachusetts** – We have addressed an issue that, in certain circumstances, caused all Massachusetts forms to display all fields as blank.
- **New Jersey** – We have addressed an issue that, in certain circumstances, caused the application to retrieve incorrect 2016 DI and FLI rates for Forms NJ-927 and NJ-927-W.
- **New Mexico** – We have updated the application to use the state's new withholding interest rate on Forms CRS-1 and CRS-1(Short).
- **North Dakota** – We have addressed an issue that caused the application to switch the employees' first and last names on Form SFN 41263.
- **Ohio**
  - We have added a *Local filing frequency* field to the Supplemental Information dialog to enable you to specify the filing frequency (semimonthly, monthly, or quarterly [default]) for Form CCA 102 and RITA Form 11.
  - We have updated Forms IT-501, IT-941, SD101, and SD141 to be nonsubmittable worksheets.
- **Oregon** – We have updated Forms 132, OQ, Schedule B, and the SUTA file to the latest versions available from the agency.

## HELP & SUPPORT

### Help & How-To Center

For answers to questions on using CSA, access the Help & How-To Center by choosing Help > Help & How-To, by clicking the  button on the toolbar, or by pressing CTRL+Y. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

## **Product support**

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within CSA by choosing **Help > Additional Resources > General Support Information**.

## **Website resources and email subscriptions**

Visit [our website](#) to access the Tax & Accounting Community (formerly ARNE), to learn about training courses, to view blogs and articles, and more. You can access the website from within CSA by choosing **Help > On the Web > CS Professional Suite Home Page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.