




2018 FIXED ASSETS CS, v.2018.1.0 User Bulletin FA-18.1.0b: Help & Support Information

November 19, 2018

This user bulletin explains how to access Fixed Assets CS® resources that help you find answers to your questions, understand where to enter data, and contact CS Support.

Help & How-To Center

The Help & How-To Center provides one-stop access to the information you need while using Fixed Assets CS. You can find details on new features, procedures for various tasks, answers to frequently asked questions, productivity and troubleshooting tips, alerts about timely issues, and more.

To access the Help & How-To Center, choose **Help > Help & How-To**, or use the  field in the toolbar to search for topics. For more information, see [Finding answers in the Help & How-To Center](#).

Alerts and Notices

View important information related to your software, such as the status of known issues, recently corrected problems, and answers to common questions on the [Fixed Assets CS Alerts and Notices](#) page.

Home Page

The Home Page displays when you open Fixed Assets CS and when you click the **Home Page** button. The Home Page provides important information about the status of the application and includes links to frequently used functions, bulletins, and guides. For information about each section of the Home Page, click the **Welcome to Fixed Assets CS** link in the lower-left corner of the Home Page.

Bulletins

Stay informed of program updates and changes throughout the tax season. The [Fixed Assets CS user bulletins](#) topic (in our Help & How-To Center) displays automatically when you open Fixed Assets CS after a release or update. To access bulletins at any time, choose **Help > Bulletins** from within Fixed Assets CS.

Additional resources

The following resources are accessible from the Help menu.

- The [Support section of our website](#)
- Information on [video library access](#)
- Information on the conversion utility
- Information on [keyboard shortcuts](#)
- Answers to [frequently asked questions](#)
- Information on contacting our Support department