



7 September 2016

This user bulletin describes changes made with this update of GoFileRoom®.

CHANGES

ControlPanel

With this release, we've resolved the following issues related to ControlPanel.

- In the Batches tab, the Batch Indexing Details screen displayed an incorrect document date.
- Users received an error in ControlPanel when creating a new profile.
- Users were not prompted to save changes in ControlPanel after modifying the Date field.

Document Explorer

We've resolved an issue in which the Document Explorer did not load properly.

Home Page

We've resolved an issue in which the Home Page did not load properly.


My Alerts

We've resolved an issue in which the My Alerts portlet did not load properly if the user's system date format was set for the UK.

HELP & SUPPORT

GoFileRoom help topics

The GoFileRoom help includes information about application features and related procedures. Click the

Help link in the GoFileRoom menu. You can also enter text in the search field and click the Search  button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

PRODUCT SUPPORT

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on **0845 180 909**. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.