



29 June, 2017

This user bulletin describes changes made with this update of GoFileRoom®.

ENHANCEMENT

We've updated the GoFileRoom infrastructure to use the most recent version of Microsoft XML Core Services (MSXML).

The files associated with MSXML 6.0 are available by default on any Windows machines that comply with GoFileRoom system requirements; therefore, you won't need to install any additional files.

Note: You won't see this update reflected in GoFileRoom; however, this update will ensure the continued efficiency of GoFileRoom features and processes.

CHANGES


We've resolved the following issues.

- Some archived documents were erroneously re-indexed.
- When users updated a saved documents search, GoFileRoom didn't save new indexes.
- When users added values in the Administration > Manage Configurations > Security tab > **Forbidden Password Words** field, GoFileRoom didn't save the changes.

HELP & SUPPORT

GoFileRoom help topics

The GoFileRoom help includes information about application features and related procedures. Click the

Help link in the GoFileRoom menu. You can also enter text in the search field and click the Search  button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

PRODUCT SUPPORT

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on **0845 180 909**. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.