



18 October 2018

This user bulletin describes changes made with this update of GoFileRoom®.

CHANGES

Add-Ins

We've released the following Add-In updates.

- **GoFileRoom Client Add-In v.18.0.6.** To ensure smooth integration between GoFileRoom and other programs such as Adobe Acrobat and Microsoft Office applications, always verify that you have [installed the latest version of the GoFileRoom Client Add-In](#).

Notes

- If you encounter errors related TLS 1.1 or TLS 1.2 protocols on Windows® 7 computers, verify that you've installed the [Update to enable TLS 1.1 and TLS 1.2 as a default secure protocols in WinHTTP in Windows](#).
- If you encounter a Secure Channel error on computers that run Windows 7 or Windows 10, verify that the values for the Internet Explorer security zones registry entries are set according to the [Recommended registry changes for TLS 1.2 article](#) in the Help & How-To Center, or contact Support for assistance.
- **Upload Documents Service Add-In v.18.0.0.** [Install the latest version of the Upload Documents Service Add-In](#) to ensure optimal GoFileRoom integration with ScanFlow, Microsoft® Outlook, and Adobe® Acrobat®.
Note: The Upload Documents Service Add-In installer will update the .net framework on your computer to version 4.7.1 if an earlier version is installed.

File Importer Service

We've updated the File Importer Service to accommodate the recent changes related to TLS protocols. See the [File Importer Service overview article](#) in the Help & How-To Center for details on installation and configuration, or contact Support for assistance.

Additional changes

- When you export a FirmFlow report, the pages in the resulting PDF are generated at the correct size.
- FirmFlow Reports now display all fields that are positioned below the Information fields.
- GoFileRoom retains the correct sort order when you export a FirmFlow Report.
- GoFileRoom menu options work properly when you access GoFileRoom from within AdvanceFlow.
- When you press F5 to reload the current GoFileRoom screen, you are no longer redirected to the Classic Search screen.
- You'll no longer receive an error related to login credentials when using the Upload Documents Service.

- You'll no longer receive an error when you right-click a workflow and choose Extend Deliverables from the context menu.
- RecordsFlow correctly purges documents according to the enabled purge policy.
- When you print documents to GoFileRoom from within Practice CS®, the Save, Cancel, and Clear buttons are now accessible.
- You'll no longer receive errors when you print to GoFileRoom from Engagement CS® or GoSystem Tax® RS.
- If you use AdvanceFlow, drop-down lists in the Links > GoFileRoom screen now work as expected.
- You can now route workflows in FirmFlow without being required to choose items from the **Assigned to Group** or **Assigned to Person** fields.
- The Barcodes feature now works as expected in the Documents tab for FirmFlow workflows.
- The Control Sheet view now displays correctly for workflows listed in the My Work screen and search results screen.
- You can now reindex documents from within the Documents tab for FirmFlow workflows without issue.
- The **Document Type** field in the Manage Configurations > Client Flow tab is now populated correctly.
- When you export a FirmFlow report, the option to Open the report after it is generated is now available.
- When you add a note in the Notes tab for FirmFlow workflows, more text is displayed in an expanded text area.
- During the roll-forward process, when you select multiple values in the **PIC**, **Assigned To**, **Priority**, or **Status** fields, the selected values are now displayed correctly.

HELP & SUPPORT

Help & How-To Center

For answers to questions on using GoFileRoom, access the Help & How-To Center by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

PRODUCT SUPPORT

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.