



March 28, 2019

This user bulletin describes changes made for this release of GoFileRoom.®

CHANGES

- Auto-reindexing email messages now display the correct email address for the sender.
- The date in the *Period End* field now displays correctly, using the **DD/MM** format instead of the **MM/DD** format, when the date preference is set to use the **DD/MM** format.
- Full-text searches now produce appropriate search results when Group Document security or User Document security is applied.
- The Copy Document command now works properly when the date preference is set to use the **DD/MM/YYYY** format and the **DD** segment is greater than 12 (for example., 15/02/2019).

FirmFlow reports

- GoFileRoom now saves FirmFlow reports properly when you use the *Save Published Report* option.
- FirmFlow reports now display correctly.
 - The columns now automatically size to the appropriate width.
 - The column headings no longer disappear when you click a heading to sort by that column.

HELP & SUPPORT

Help & How-To Centre

For answers to questions on using GoFileRoom, access the Help & How-To Centre by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

PRODUCT SUPPORT

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.