



THOMSON REUTERS

GoFileRoom, v. 19.2.4
User Bulletin 8622: Update

August 12, 2019

This user bulletin describes changes made for this release of GoFileRoom.®

CHANGES

At Thomson Reuters, we pride ourselves on being proactive when it comes to protecting our customer data. In our ongoing effort to keep your data secure, we have implemented additional security measures in this release.

HELP & SUPPORT

Help & How-To Centre

For answers to questions on using GoFileRoom, access the Help & How-To Centre by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

Product Support

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.