



GoFileRoom, v.19.2.6
User Bulletin 8628: Update

August 29, 2019

This user bulletin describes changes made for this release of GoFileRoom.®

CHANGES

Documents

- Type-ahead search has been added to some areas of Search Documents, Add Documents, and Reports in GoFileRoom. When you begin to enter a term in the search field, the application automatically provides a list of items available in the drop-down to only those that match the search text.

FirmFlow

- Type-ahead search has been added to some areas of Search WorkFlows and Reports.
- GoFileRoom now includes a space between the name and date on the Routing Summary (By Workflow) report (accessed via Reports > FirmFlow Reports).
- After scanning documents the application automatically routes the workflow to the step and user or group specified on the Configuration tab of the Administration > Manage FirmFlow screen for all drawers.

GoFileRoom Client Add-In

- We have updated the Client Add-In to version 19.0.2.
- When you uninstall the GoFileRoom Client Add-In, the application no longer displays the .Net framework installation prompt if the .Net framework (version 4.7.2 or higher) is already installed.

HELP & SUPPORT

Help & How-To Centre

For answers to questions on using GoFileRoom, access the Help & How-To Centre by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

Product Support

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.