



GoFileRoom
User Bulletin 8636: Update

October 21, 2019

This user bulletin describes a change made for this release of GoFileRoom.®

CHANGES

General Maintenance

With this release of GoFileRoom we have applied some general maintenance fixes in the background of the application. These changes do not affect the application's interface or general user experience.

HELP & SUPPORT

Help & How-To Centre

For answers to questions on using GoFileRoom, access the Help & How-To Centre by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

Product Support

You can request support via Submit Ticket through the [Support Portal of our website](#). To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.