THOMSON REUTERS

GoFileRoom
User Bulletin 8641: Update

November 15, 2019

This user bulletin describes a change made for this release of GoFileRoom.®

CHANGES

RecordsFlow
- We have resolved an issue that caused documents to remain unpurged after a purge policy was set up by the client.

OTHER INFORMATION

Online audit confirmations are now available
- Thomson Reuters has acquired Confirmation, the world's leading platform for online audit confirmations. Complete audit confirmations from start to finish right in the platform, saving you time and money on each of your audit engagements. More than 200,000 auditors around the world trust Confirmation for their audits. Learn more about Confirmation.

HELP & SUPPORT

Help & How-To Centre
For answers to questions on using GoFileRoom, access the Help & How-To Centre by clicking the **Help** link in the GoFileRoom menu. You can also enter text in the search field and click the Search button. For more information, including sample searches, see Finding answers in the Help & How-To Centre.

Product Support
You can request support via Submit Ticket through the Support Portal of our website. To speak directly with a Support Representative, call us on 0845 180 909. Select the appropriate option when prompted. You can also send a message to digita.support@thomsonreuters.com.