



**DT Firm Portal, DT Staff Portal, and DT Client Portal, v. 2020.3.0  
User Bulletin 8654: Update**

31 July 2020

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## **TO**

All DT Firm Portal and DT Staff Portal users.

To view the French version of this user bulletin, [click here](#).

## **CHANGES**

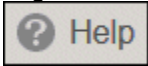
### **Email notifications sender name**

To help ensure that email notifications are received successfully by your staff and clients, we updated the Sender Name on email notifications to **Thomson Reuters** and the sender email address to **no-reply@thomsonreuters.com**. Staff and client replies will continue to be sent to the Reply To address specified in the notification template. For more information about DT Firm Portal notifications, please see [Notification messages that are sent by DT Firm Portal](#).

## **HELP & SUPPORT**

### **Help & How-To Center**

For answers to questions on using DT Firm Portal, DT Staff Portal, or DT Client Portal, access the Help &

How-To Center by clicking the  button and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, see [Finding answers in the Help & How-To Center](#).

### **Product support**

If you were unable to resolve your question using the Help & How-To Center or you need further assistance, visit our website for access to our support resources, including the latest information on current issues. To take advantage of this convenient means of accessing information, visit our website at [drtax.ca](http://drtax.ca).