



**DT Firm Portal, DT Staff Portal, and DT Client Portal, v. 2020.5.0
User Bulletin 8664: Update**

1 october 2020

TO

All DT Firm Portal and DT Staff Portal users.

This user bulletin explains enhancements and changes that are available in this release of DT Firm Portal, DT Staff Portal, and DT Client Portal.

To view the French version of this user bulletin, [click here](#).

CHANGE

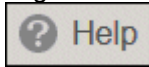
Email notification sender information

Notifications sent from DT Firm Portal will now include your Firm Name as the Sender Name. The Sender Email address will remain as no-reply@thomsonreuters.com. Staff and client replies will continue to be sent to the Reply To address specified in the notification template. For more information about DT Firm Portal notifications, please see [Notification messages that are sent by DT Firm Portal](#).

HELP & SUPPORT

Help & How-To Center

For answers to questions on using DT Firm Portal, DT Staff Portal, or DT Client Portal, access the Help &

How-To Center by clicking the  button and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, see [Finding answers in the Help & How-To Center](#).

Product support

If you were unable to resolve your question using the Help & How-To Center or you need further assistance, visit our website for access to our support resources, including the latest information on current issues. To take advantage of this convenient means of accessing information, visit our website at drtax.ca.