



January 12, 2017

---

## TO

All Practice CS® users.

This user bulletin explains changes made to this release of Practice CS.

## CHANGES



### Login security

This version of Practice CS enables single sign-on authentication across CS Professional Suite applications. After you log in to one CS Professional Suite application, you will no longer be prompted to log in to subsequent CS Professional Suite applications during the same session. For more information, see [Logging in to CS Professional Suite applications](#).

All applications that require the CS Professional Suite login will release updates that support single sign-on authentication. Single sign-on authentication will be active once these updates have been applied for your licensed applications.

## HELP & SUPPORT

### Practice CS Help & How-To Center

For answers to questions on using Practice CS, access the Help & How-To Center by choosing Help > Help & How-To, clicking the  button on the toolbar and selecting a topic, or pressing CTRL+Y. You can also use the search field   on the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

### Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within Practice CS by choosing **Help > Additional Resources > General Support Information**.

### Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community to learn about training courses, to view blogs and articles, and more. You can access the website from within Practice CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue application update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.

## **Practice CS Ideas Community**

The Practice CS Ideas Community is a forum in which you can share ideas with other users and provide feedback and suggestions to our development team. Through the forum, you can also upload and share documents that might be helpful to other firms. Some of the enhancements highlighted in the User Bulletin are enhancements that have been implemented based on customer suggestions voiced in the community. For more information on accessing and participating in the community, see [Ideas Community](#).