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Creative Solutions Accounting, v. 2012.0.3
User Bulletin 7715: Software Update

April 25, 2012

TO

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this release of Creative Solutions Accounting.

CHANGES

Payroll form and filing information

To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the **+** sign next to a jurisdiction to display the list of available forms. Click the **+** sign next to any form to display the status and filing methods available.

Payroll Compliance module

- Form 940 Line 7d now displays 2012 data.

State Payroll Tax modules

- **Connecticut.** We have addressed an issue that caused the program to close when Connecticut forms were accessed in the Utilities > Payroll Tax Processing window or the Utilities > Global Payroll Tax Processing dialog.
- **Illinois.** We have addressed an issue that caused the program to display an electronic filing diagnostic message when the DBA Name was missing from Form IL-941.
- **Louisiana.** We have addressed the following issues with the SUTA file:
  - The program did not include the implied decimal point for quarterly UI wage amounts, causing the amounts to be incorrect.
  - The program included only the first six digits of the state account number instead of the full seven digits.

Forms pending approval

- **Arizona.** The Arizona Department of Revenue requires all payroll service companies to file payments and returns electronically. We are currently working with the Arizona Department of Revenue to provide the ability to electronically file Forms A1-WP, A1-QRT, A1-R, and A1-APR via the program.

The following 2012 forms are pending approval. Once the forms have been approved, we will make them available in a subsequent software update via CS Connect.™ Please note that these states will continue to accept the previous version of these forms until approval is received.

Quarterly forms

- **Colorado –** Form UITR-1
- **Kentucky –** Form UI-3

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SUPPORT

Help

For step-by-step procedures, refer to the CSA help. To learn how to use the help, choose **Help > CSA Help Topics** and open the topic called “Getting help.”

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips. To take advantage of this convenient means of accessing information, choose **On the Web** from the CSA Help menu, and then choose **Product Support and Service**.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on support hours for all CS Professional Suite® applications, please visit the Support section of our website (accessible from within CSA by choosing **Help > On the Web > Product Support and Service**).

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