



January 4, 2016

TO

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this version of Creative Solutions Accounting.

CHANGES

Payroll form and filing information

To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the + sign next to a jurisdiction to display the list of available forms. Click the + sign next to any form to display the status and filing methods available.

Payroll Compliance module

We have updated the following information for 2016.

- State tax information for the following states: Maryland, Massachusetts, North Dakota, Oklahoma, Oregon, Rhode Island, Vermont, and Washington, D.C.
- SUI rate for Alaska
- Workers' compensation limit for California

Note: If you have not configured the application to update your payroll tax information automatically, choose Setup > System Configuration > Payroll Tax Information > Update.


State Payroll Tax modules

We have added the following forms or updated them to the latest versions available from the agencies.

- **Massachusetts** – We addressed an issue that caused the Form M-942 file to be rejected by the state.
Note: If you have processed the Form M-942 file for your clients, you will need to remove data for those clients from the file and then re-process it.
- **Maine** – Forms 900ME and W-3ME
- **Montana** – Form MW-3
- **Rhode Island** – Form RI-W3
- **Vermont**
 - Form WHT-430 (replaces Form WH-431)
 - Form WHT-434 and withholding file (replaces Form WH-434)
 - Form WHT-436 and withholding file (replaces Form WH-432)
- **Washington** – Form 5208A

HELP & SUPPORT

Help & How-To Center

For answers to questions on using CSA, access the Help & How-To Center by choosing Help > Help & How-To, by clicking the  button on the toolbar, or by pressing CTRL+Y. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within CSA by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community (formerly ARNE), to learn about training courses, to view blogs and articles, and more. You can access the website from within CSA by choosing **Help > On the Web > CS Professional Suite Home Page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.