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Creative Solutions Accounting, v. 2016.0.2
User Bulletin 8368: Software Update

June 22, 2016

TO

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this version of Creative Solutions Accounting.

CHANGES

Payroll form and filing information

To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the **+** sign next to a jurisdiction to display the list of available forms. Click the **+** sign next to any form to display the status and filing methods available.

State Payroll Tax modules

- **Connecticut.** We have updated the application to use the latest FSET file validation steps provided by the agency.
- **Massachusetts.** We have addressed an issue that caused the period end date in the Form MA941X file to be incorrect for monthly filers.
- **Nevada.** We have updated Form TXR-020 to the latest version available from the agency.
- **Ohio.** We have updated Form CCA-102 to the latest version available from the agency.
- **South Carolina.** We have updated Forms WH-1601 and WH-1605 to the latest versions available from the agency.
- **Washington**
  - We have updated the date format on Forms WA-5208A and F212-055-000.
  - We have updated the application to adjust the due date to the next business day when the date falls on a weekend or a holiday.
- **Wyoming.** We have updated the application to adjust the due date to the next business day when the date falls on a weekend or holiday.

HELP & SUPPORT

Help & How-To Center

For answers to questions on using CSA, access the Help & How-To Center by choosing Help > Help & How-To, by clicking the 🔵 button on the toolbar, or by pressing CTRL+Y. For more information, including sample searches, see Finding answers in the Help & How-To Center.

Product support

From the Support Contact Information page on our website, you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the Support section of our website. You can also access the Support section from within CSA by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit our website to access the Tax & Accounting Community (formerly ARNE), to learn about training courses, to view blogs and articles, and more. You can access the website from within CSA by choosing **Help > On the Web > CS Professional Suite Home Page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the My Account section of our website. You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.