



January 18, 2017

TO

Users of the Creative Solutions Accounting™ (CSA) software.

This user bulletin explains changes made for this version of Creative Solutions Accounting.

CHANGES

Payroll form and filing information

To determine the status, availability, and filing methods for payroll tax forms, refer to the Payroll section of the CSA Home Page. Click the + sign next to a jurisdiction to display the list of available forms. Click the + sign next to any form to display the status and filing methods available.

Payroll Compliance module

We have addressed the following issues with Form 1096.


- When Form 1098 was processed, the application displayed an incorrect amount in Box 5.
- In certain circumstances, the application did not automatically mark Box 7 when processing data for a Form 1099-MISC that included non-employee compensation amounts.

State Payroll Tax modules

- **Delaware** – We have updated the due date for **Forms W-3 9801** and **W-3A 9801** to January 31, 2017.
- **Indiana** – We have updated the **Form WH-1** FSET file to the latest version available from the agency.
- **Iowa** – We have updated the Iowa **Form W-2** file to the latest version available from the agency.
- **Louisiana** – We have updated the due date for **Form L-3** to January 31, 2017.
- **Maryland** – We have addressed an issue that prevented the application from displaying the paper type for **Form MW508** in the File > Print Tax Forms dialog.
- **Massachusetts** – We have updated the due date for **Form M-3** to January 31, 2017.
- **Mississippi** – We have updated **Form 89-140** to the latest version available from the agency.
- **Missouri** – We have updated **Forms MODES-4-7** and **MODES-10B** to accommodate either 10-digit or 14-digit unemployment account numbers.
- **North Carolina** – We have updated the North Carolina **Form W-2** file to the latest version available from the agency.
- **Ohio**
 - We have updated the due date for **Form IT-3** to January 31, 2017.
 - We have updated **Form CCA-W3** to the latest version available from the agency.
- **Oklahoma** – We have updated the Oklahoma **Form W-2** file to the latest version available from the agency.
- **Oregon** – We have updated the due date for **Form WR** to January 31, 2017.
- **Rhode Island** – We have updated **Form RI-W3** to the latest version available from the agency.
- **South Carolina**
 - We have updated **Form WH-1606** to the latest version available from the agency.
 - We have updated the due date for **Form WH-1612** to January 31, 2017.

HELP & SUPPORT

Help & How-To Center

For answers to questions on using CSA, access the Help & How-To Center by choosing Help > Help & How-To, by clicking the  button on the toolbar, or by pressing CTRL+Y. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within CSA by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community, to learn about training courses, to view blogs and articles, and more. You can access the website from within CSA by choosing **Help > On the Web > CS Professional Suite Home Page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.