



June 14, 2018

This user bulletin describes a change made to this release of AdvanceFlow™.

CHANGES

Exporting trial balance data to Prosystem fx

AdvanceFlow now calculates subcodes correctly when you export trial balance data to ProSystem fx®.

Conversion utility updates

Updates are available for the Creative Solutions Accounting conversion utility and the Caseware and ProSystem fx conversion utility. To download either of these updates, follow these steps.

1. In AdvanceFlow, click the Administration button in the navigation pane, click the Downloads button, and click the Miscellaneous tab in the workspace.
2. Click the link for the conversion utility that you want to update.
3. Save and run the installation file.

HELP & SUPPORT

Help & How-To Center

For answers to questions on using AdvanceFlow, access the Help & How-To Center by clicking the **Help** link in the AdvanceFlow menu and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

Normal weekday support is available from 9:00 a.m. to 8:00 p.m. ET.

From the [Support Contact Information page on our website](#), you can do the following.

- Send an email message to our Support team by completing and submitting the Questions and Technical Assistance form. We'll respond within 24 hours (excluding weekends).
- Find additional information, including other methods of contacting Support, extended support hours for tax season, and support hours for other applications.

Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community to learn about training courses, to view blogs and articles, and more.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.