

**User Bulletin 3600: Software Update
NetFirm CS
Version 2008.1.0
April 30, 2008**



TO

All NetFirm CS™ users.

PURPOSE

This User Bulletin explains changes made to this release of NetFirm CS.

CHANGES

Monthly DVD backup option has been removed

The option to receive a monthly DVD backup of your Virtual Office CS™ data has been removed. If your firm selected the monthly DVD backup option previously, you will now receive a DVD backup each quarter.

The NetFirm CS administrator can view the DVD backup options by logging in to NetStaff CS,™ clicking the Utilities tab, and clicking the **DVD Backup** navigation link.

New features

We are currently developing the next generation of CS Professional Suite® web products. Initially, NetStaff CS users from specific firms will be able to view a pilot of our new products by clicking the **New Features!** link, which is located next to the Help link. We will gradually expand the pilot audience to include additional firms so please watch for a **New Features!** link in NetStaff CS.

Some of the more notable features in the pilot release of the CS Professional Suite next generation Web Services products are:

- Enhanced interface and navigation that is more consistent with other CS Professional Suite applications
- Integration with additional CS Professional Suite products
- The ability to view a file activity history for files in Document Presentation and File Exchange
- The ability to view access histories of the applications in Virtual Office CS and CBS ASP
- The ability to upload multiple files at once in File Exchange
- Increased file size (up to 250 MB) for File Exchange uploads
- Improved control over folder properties in File Exchange
- Consolidated administration of NetFirm CS and Web Builder CS™

We value your opinions about this new product. When the **New Features!** link is available to you, please share your thoughts and ideas about our next generation Web Services products with us by clicking the **Feedback** link in the Home dashboard.

Note that NetClient CS™ users will not be able to view any of the new functionality in next generation Web Services products during the pilot release. We will notify you well in advance of making any of these features available to your clients.

SUPPORT

NetFirm CS Help

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.Thomson.com or Go.Thomson.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.Thomson.com or Go.Thomson.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite applications, please visit our website.