

**User Bulletin 3644: Software Update
NetFirm CS
Version 2008.2.0
June 25, 2008**



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TO

All NetFirm CS™ users.

PURPOSE

This User Bulletin explains changes made to this release of NetFirm CS.

CHANGES

VO Scan

With this release, Remote Scan for CS Professional Suite has been replaced by VO Scan. Note that RemoteScan will continue to work after VO Scan is released. Users need to install VO Scan only if their RemoteScan licenses have expired or if they need to scan from workstations on which RemoteScan has not been installed.

Like RemoteScan, VO Scan allows you to scan documents from a local scanner (a scanner connected via parallel port, USB, or SCSI connection) directly into CS Professional Suite® programs when run through the Virtual Office CS™ module.

To install VO Scan, click the **Download VO Scan** link in the Virtual Office CS module. For information about using VO Scan, click the **Help** link in the upper-right corner of the NetStaff CS window, click the Index button, search on **VO Scan**, and click “scanning documents using.”

Note: You can install RemoteScan and VO Scan on the same computer. This will not cause any issues.

New features in the CS Web Services preview

As stated in User Bulletin 3600, we are developing the next generation of CS Professional Suite web products. NetStaff CS users can view a pilot version of the new products by clicking the **New Features!** link, which is located next to the **Help** link at the top of the NetFirm CS window.

Some of the notable features in this release of next generation CS Web Services products are:

- Enhanced interface and navigation of News and Links
- The ability to search in File Exchange and Document Presentation
- The ability to resize and move columns in File Exchange and Document Presentation

We value your opinions about this new product. Please share your thoughts and ideas about our next generation CS Web Services products with us by clicking the **Feedback** link in the Home dashboard.

Note that NetClient CS™ users cannot view any of the new functionality in next generation CS Web Services products during the pilot release. We will notify you well in advance of making any of these features available to your clients.

SUPPORT

NetFirm CS Help

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.Thomson.com or ES.Thomson.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.Thomson.com or ES.Thomson.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite applications, please visit our website.