



NetFirm CS, v. 2008.4.1
User Bulletin 3717: Software Update

November 19, 2008

TO

All NetFirm CS™ users.

This user bulletin explains changes made to this release of NetFirm CS.

CHANGES

Web Organizer

With the passing of the 10/15/08 final extension date and in accordance with our policy, all 2007 Web Organizers have been deleted from the Web Organizer Data Entry module as of 11/19/08.

You can send 2008 Web Organizers to the Web Organizer Data Entry module after you receive and install version 08.1.0 of UltraTax CS,™ which will be released in late November.

SUPPORT

NetFirm CS Help

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com or ES.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com or ES.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite® applications, please visit our website.