



December 23, 2009

TO

All NetFirm CS™ users.

This user bulletin explains enhancements available with this release of NetFirm CS.

ENHANCEMENTS

Microsoft Office applications, powered by Right Networks

With this release, you can give next generation NetClient CS® users access to Microsoft® Office applications (Excel®, PowerPoint®, and Word) through the Right Networks® remote desktop. To view the steps required to enable Microsoft Office, powered by Right Networks, for a client, see the Modifying a NetClient CS user's access to modules help topic.

Important! You must give clients access to QuickBooks, powered by Right Networks, before you can give them access to Microsoft Office applications through the Right Networks remote desktop.

Notes

- You can offer Microsoft Office applications to your clients who do not use QuickBooks, powered by Right Networks, through Virtual Client Office.™ For more information, see the Modifying a NetClient CS user's access to modules help topic.
- To view pricing information, see the Pricing information help topic.

SmartVault, powered by Right Networks

You can now give NetClient CS users access to SmartVault™ through the Right Networks remote desktop. SmartVault is a document management system designed for QuickBooks® users. It enables QuickBooks users to store their QuickBooks files and share them with their accountants. Clients can also store scanned paper documents in SmartVault. Your clients can learn more about SmartVault through the help in the SmartVault program.

To view the steps required to enable SmartVault, see the Modifying a NetClient CS user's access to modules help topic. To view pricing information, see the Pricing information help topic.

Important! You must give clients and staff access to QuickBooks, powered by Right Networks, before you can give them access to SmartVault through the Right Networks remote desktop.

Access to Web Builder CS

If your firm is licensed for both NetFirm CS and Web Builder CS,® firm administrators can now access Web Builder CS through next generation NetStaff CS. Web Builder CS is available to the primary firm administrator by default. A firm administrator can give other NetStaff CS users access to Web Builder CS; to view the steps required to do this, see Enabling administrator privileges for a NetStaff CS user.

Notes

- The Web Builder CS interface has been updated. For more information, see Web Builder CS user bulletin 4820.
- You can still log in to Web Builder CS through the Web Builder CS login page.

SUPPORT**NetFirm CS help**

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite[®] applications, please visit our website.