



November 14, 2010

TO

All NetFirm CS™ users.

This user bulletin explains enhancements available with this release of NetFirm CS.

ENHANCEMENTS

Bulk creation of NetClient CS portals

With this release, you can create portals for many clients at once. For more information about this enhancement, see the Bulk creating NetClient CS portals help topic.

Support for additional browsers

We have always supported next-generation Web Services applications when run in Microsoft® Internet Explorer version 7.0 or higher or Mozilla Firefox version 3.0 or higher on supported operating systems. With this release, we also support next-generation Web Services applications when run in Apple Safari version 5.0 or higher and Google Chrome on supported operating systems.

2010 UltraTax CS demos

2010 UltraTax CS® will be released in late November. If you run 2010 UltraTax CS through Virtual Office CS® and you want to view the Beginner's Introduction to UltraTax CS demo or the What's New for 2010 UltraTax CS demo, you should access the demos through the Viewing demos from the UltraTax CS Home Page help topic. If you attempt to view the demos through the links in the Products tab of the UltraTax CS Home Page, you will not be able to hear the audio.

Changes to UltraTax CS Web Client Organizer

We are enhancing 2010 UltraTax CS web organizers to provide you with more control over how your clients work in organizers and to provide you with additional ways to customize organizers. The enhancements are explained in UltraTax CS UB 5770, which will be available when UltraTax CS version 10.1.0 is released in late November.

To view UB 5770, open 2010 UltraTax CS, choose Help > Bulletins, and select UB 5770 in the pane on the left. The user bulletin will display in the viewing pane on the right.

Changes to the NetClient CS, My Tax Portal, and Web Employee login fields

As part of our effort to provide your staff, your clients, and your clients' employees with a single location through which they can log in to their portals, we are making changes to the Web Builder CS® Client Login screen with the 2010.6.0 release of Web Builder CS, which is scheduled for November 14, 2010. With this release, we will remove the separate login options for NetClient CS®, My Tax Portal, and Web Employee from the Client Login screen.

Note: Although Web Employee users log in through the same login and password fields as NetClient CS users and My Tax Portal users, their login credentials will not change.

To view detailed information about the changes, see Web Builder CS UB 5739.

Next-generation administration

We are currently developing the next-generation NetFirm CS administration application. Initially, portal administrators from specific firms will be able to view a pilot of this new application by clicking an Administration button that appears to the left of the **My Account** link. We will gradually expand the pilot audience to include additional firms so please watch for an Administration button.

Tip: After you enter NetFirm CS administration, simply click the Administration button a second time to return to NetStaff CS[®] user mode.

Next-generation portal administration includes the same features that are available in traditional portal administration. If you've been using the next-generation features in NetStaff CS, you will already be familiar with the design of next-generation portal administration.

Some of the more notable features in the pilot release of next-generation administration are:

- Streamlined processes for setting up NetStaff CS and NetClient CS users.
- The ability to search all large lists.
- The ability to grant individual NetClient CS users access to private, shared, and personal File Exchange folders.
- The ability to create public Links modules that your firm can customize and provide to NetClient CS users.
- And much more still to come!

We value your opinions about this new application. When the Administration button is available to you, please share your thoughts and ideas about our next-generation Web Services applications with us by clicking the **Feedback** link in the Home dashboard.

SUPPORT

NetFirm CS help

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite[®] applications, please visit our website.