



February 18, 2011

TO

All NetFirm CS™ users.

This user bulletin explains changes made to this release of NetFirm CS.

ENHANCEMENTS

If your firm is licensed for GoFileRoom® and you have given clients access to documents through the ClientFlow™ module in NetClient CS,® the following enhancements are available with this release.

- The ability to upload multiple files in a batch
- The ability to upload files of up to 1 gigabyte (GB)
- The ability to search for folders or files from within the ClientFlow screens

We also made the following changes to ClientFlow.

- We removed the Description field, and we now automatically enter the file name as the file description.
- We added a progress indicator that will display while your clients upload files.
- We improved the performance of the ClientFlow screens that contain large lists.

SUPPORT

NetFirm CS Help

For step-by-step procedures, click the **Help** link at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite® applications, please visit our website.