



NetFirm CS, v. 2011.2.1
User Bulletin 6865: Software Update

November 18, 2011

TO

All NetFirm CS™ users.

This user bulletin explains changes made to this release of NetFirm CS.

ENHANCEMENTS

UltraTax CS Web Client Organizer

With 2011 UltraTax CS® web organizers, your clients will be able to simultaneously upload multiple attachments. To learn more about 2011 web organizers, see UltraTax CS UB 6851, which will be available when UltraTax CS version 11.1.0 is released in late November.

To view UB 6851, open 2011 UltraTax CS, choose Help > Bulletins, and highlight UB 6851 in the pane on the left. The user bulletin will display in the viewing pane on the right.

SUPPORT

NetFirm CS Help

For step-by-step procedures, click the **Help** button at the top of any NetFirm CS window.

Website

If you have questions or need assistance, you can visit our website at CS.ThomsonReuters.com 24 hours a day for access to our support knowledgebase and for the latest information on current issues and processing tips.

Email Subscriptions

We issue software update notices via email. If you want to receive these notices, you must have an email account and sign up for the Email Subscription service. To sign up for the Email Subscription service, visit the My Account section of our website at CS.ThomsonReuters.com. (Note that you must create a web account to sign up for email subscriptions.)

Product Support

To speak with a Product Support Representative, please call CS Support at (800) 968-0600, press **2** for Product Support, and then listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For details on our Support hours for other CS Professional Suite® applications, please visit our website.