



**NetFirm CS, NetStaff CS, and NetClient CS, v. 2014.1.0
User Bulletin 8114: Update**

May 28, 2014

TO

All NetFirm CS™ and NetStaff CS® users.

This user bulletin explains enhancements and changes that are available in this release of NetFirm CS, NetStaff CS, and NetClient CS.®

ENHANCEMENTS

Viewing File Exchange activity

With this release, NetFirm CS administrators and NetStaff CS users who have access to Utilities can view the File Exchange Activity report. This report provides details about when files were uploaded, viewed, and deleted. In addition, the report specifies which users have renamed or deleted folders within File Exchange. For more information, see [Viewing File Exchange activity](#).

Viewing the history of File Exchange files

The File Access History dialog for File Exchange files now specifies whether users viewed or uploaded files. For more information, see [Viewing the access history of File Exchange files](#).

Linking portals

If your firm has users who must log in to multiple portals to complete all portals tasks, you can now enable those users to link their portals so they can access all portal functionality through a single login. For more information, see [Enabling users to link portals](#).

We also added a report through which you can identify which portals are linked. For more information, see [Determining which portals are linked](#).

Including links to download the NetClient CS mobile app in email notifications

To learn how to include links to download the NetClient CS mobile app in templates for email notifications, see [Modifying templates for notification messages that are sent by NetFirm CS](#).

Giving NetClient CS users access to documents in GoFileRoom version 12

With the May 30, 2014, release of GoFileRoom version 12.11.0, firms that are licensed for GoFileRoom version 12 will be able to give NetClient CS users access to FileRoom documents that have been published in GoFileRoom. For more information, see [Modifying a NetClient CS user's access to FileRoom documents](#).

HELP & SUPPORT

Help & How-To Center

For answers to questions on using NetFirm CS, NetStaff CS, or NetClient CS, access the Help & How-To

Center by clicking the  button and selecting a topic. You can also use the field at the top of

the Help menu to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#).

Website resources and email subscriptions

Visit [our website](#) to access the ARNE Community (an online user forum), to learn about training courses, to view blogs and articles, and more.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.