



**NetFirm CS, NetStaff CS, and NetClient CS, v. 2014.2.0
User Bulletin 8139: Update**

August 20, 2014

TO

All NetFirm CS™ and NetStaff CS® users.

This user bulletin explains enhancements and changes that are available in this release of NetFirm CS, NetStaff CS, and NetClient CS.®

CHANGES

Supported browsers

Starting with this release, we cannot guarantee that NetFirm CS, NetStaff CS, and NetClient CS will function correctly in Internet Explorer version 8.x. If you, your staff, or your clients run NetFirm CS, NetStaff CS, or NetClient CS in Internet Explorer, we strongly recommend that you use Internet Explorer version 9 or higher. See the [Supported internet browsers](#) topic for information about supported browsers.

Updated Citrix client

To improve your experience while working in applications in the Virtual Office CS or SaaS (Software as a Service) environment, we have made the latest version of the Citrix client available to install from within the Virtual Office CS screen.

We recommend that you complete the following steps to uninstall the older version of the Citrix client and download the Citrix Receiver client on each computer through which you access applications in the Virtual Office CS or SaaS environment. (Note that the links in steps 5 and 6 open topics in our Help & How-To Center.)

1. Remove the **Citrix online plug-in - web** and the **FileCabinet CS® Virtual Office Print Driver** by opening the Control Panel using one of the following methods.
 - **In Windows 8:** Run a search, enter **Control Panel**, and click the Control Panel icon.
 - **In Windows 7 or Vista:** Click the Start button and choose Control Panel.
2. If your view is set to Small icons or Large icons, click Programs and Features. If your view is set to Category, click the **Uninstall a program** link.
3. Highlight **Citrix online plug-in - web** and click the Uninstall button that is above the program list.
4. Highlight **FileCabinet CS Virtual Office Print Driver** and click the Uninstall button.
5. [Download Citrix Receiver.](#)

Important! To ensure that you will be able to print to FileCabinet CS in the Virtual Office CS or SaaS environment, be sure to install Citrix Receiver before you install the FileCabinet CS Virtual Office Print Driver.

6. [Download the FileCabinet CS Print Driver.](#)

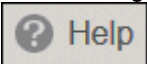
ENHANCEMENT

With the August 28 release of Accounting CS, firms that are licensed for Accounting CS Payroll will be able to send Forms 1099-MISC (for independent contractors) to Employee Self-Service. This will allow Employee Self-Service users — including NetClient CS and NetStaff CS users whose portals are linked to Employee Self-Service — to view Forms 1099-MISC through their portals. For more information, see the Accounting CS topic [Independent contractors, overview](#).

HELP & SUPPORT

Help & How-To Center

For answers to questions on using NetFirm CS, NetStaff CS, or NetClient CS, access the Help & How-To

Center by clicking the  button and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#).

Website resources and email subscriptions

Visit [our website](#) to access the ARNE Community (an online user forum), to learn about training courses, to view blogs and articles, and more.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.