



**NetFirm CS, NetStaff CS, and NetClient CS, v. 2015.3.0  
User Bulletin 8294: Update**

November 18, 2015

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## TO

All NetFirm CS™ and NetStaff CS® users.

This user bulletin explains enhancements and changes that are available in this release of NetFirm CS, NetStaff CS, and NetClient CS®.

## ENHANCEMENTS

With this release of NetFirm CS, we have made the following enhancements.

### My Invoices client consolidation

We have consolidated the available clients shown on the My Invoices page for your clients who pay their invoices online via NetClient CS Bill Pay, which is powered by Practice CS®. All clients are therefore available in one list and can be sorted by client name, invoice date, due date, invoice number, or amount.

For more information on NetClient CS Bill Pay, please see [Practice CS and NetClient CS Bill Pay](#).

### Download selected files in File Exchange and Document Presentation

NetClient CS and NetStaff CS users who have access to File Exchange or Document Presentation can now select multiple files for download. This functionality builds on the ability to download a single file or all files.


For more information, please see [Viewing and downloading File Exchange files](#).

### Viewing tax documents via Mozilla Firefox

A recent update of Mozilla Firefox (Version 41.0.1) prevented users from viewing documents in the Tax Documents folder. The issue has been addressed with this version of NetFirm CS.

## HELP & SUPPORT

### Help & How-To Center

For answers to questions on using NetFirm CS, NetStaff CS, or NetClient CS, access the Help & How-To Center by clicking the  button and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

### Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call (800) 968-0600, press **2** for Product Support, and listen to the available options. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#).

## **Website resources and email subscriptions**

Visit [our website](#) to access the Tax & Accounting Community (an online user forum formerly known as ARNE), to learn about training courses, to view blogs and articles, and more.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.