



THOMSON REUTERS

Digita NetFirm, Digita NetStaff, and Digita NetClient, v. 2020.3.0  
User Bulletin 8653: Update

31 July 2020

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## TO

All Digita NetFirm™ and Digita NetStaff™ users.

## CHANGES

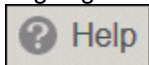
### Email notifications sender name

To help ensure that email notifications are received successfully by your staff and clients, we updated the Sender Name on email notifications to **Thomson Reuters** and the sender email address to **no-reply@thomsonreuters.com**. Staff and client replies will continue to be sent to the Reply To address specified in the notification template. For more information about Digita NetFirm notifications, please see [Notification messages that are sent by Digita NetFirm](#).

## HELP & SUPPORT

### Help & How-To Centre

For answers to questions on using Digita NetFirm, Digita NetStaff, or Digita NetClient, access the Help &

How-To Centre by clicking the  button and selecting a topic. You can also use the field at the top of the Help menu to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Centre](#).

### Digita website — Your 24/7 link

If you were unable to resolve your question using help or you need further assistance, visit our website 24 hours a day, seven days a week for access to our support resources, including the latest information on current issues. To take advantage of this convenient means of accessing information, visit the Support section of our website at [Digita.com](https://www.digita.com).

### Telephone and email support — Available if you require more help

To speak with a member of our Product Support team, please call 01395 280 200. You can also contact us by email at [Digita.Support@ThomsonReuters.com](mailto:Digita.Support@ThomsonReuters.com).