



2016 TOOLBOX CS, v.2016.1.2

User Bulletin 8438: Update

January 12, 2017

This user bulletin applies to all ToolBox CS[®] users, and describes changes made to this release of ToolBox CS.

ENHANCEMENT

ToolBox CS login security – Single login authentication

This version of ToolBox CS enables single sign-on authentication across CS Professional Suite applications. After you log in to one CS Professional Suite application, you will no longer be prompted to log in to subsequent CS Professional Suite applications that you open during that session. For more information, see [Logging in to CS Professional Suite applications](#).

CHANGE

Federal Forms


The following forms have been updated.

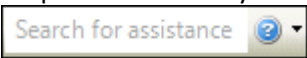
- Form 433-D – Installment Agreement
- Form 433-F – Collection Information Statement
- Form 1045 – Application for Tentative Refund – 2016
- Form W-4P – Withholding Certificate for Pension or Annuity Payments – 2017
- Form W-8BEN – Certificate of Foreign Status of Beneficial Owner for United States Tax Withholding and Reporting (Individuals)

HELP & SUPPORT

ToolBox CS Help & How-To Center

For answers to questions on using ToolBox CS, access the Help & How-To Center by choosing Help >

Help & How-To or by clicking the  button and selecting a topic. You can also use the search

 field in the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts to have a ToolBox CS representative return your call. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within ToolBox CS by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within ToolBox CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue software update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.