



2017 TOOLBOX CS, v.2017.1.4  
User Bulletin 8559: Software Update

April 19, 2018

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This user bulletin applies to all ToolBox CS® users, and describes changes made to this release of ToolBox CS.

## ENHANCEMENT

With this release of ToolBox CS, integration with Onvio Documents is now enabled. You can upload tools to Onvio Documents from File > Print. For further help, please see [Uploading items to Onvio Documents](#).

## CHANGES

### Federal Forms


The following forms have been updated.


- Form 433-A (OIC) – Collection Information Statement for Wage Earners and Self-Employed Individuals
- Form 433-B (OIC) – Collection Information Statement for Businesses
- Form 656 – Offer in Compromise
- Form W-4P – Withholding Certificate for Pension or Annuity Payments – 2018

## HELP & SUPPORT

### ToolBox CS Help & How-To Center

For answers to questions on using ToolBox CS, access the Help & How-To Center by choosing Help >

Help & How-To or by clicking the  button and selecting a topic. You can also use the search

 field in the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

### Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts to have a ToolBox CS representative return your call. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within ToolBox CS by choosing **Help > Additional Resources > General Support Information**.

### **Website resources and email subscriptions**

Visit [our website](#) to access the Tax & Accounting Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within ToolBox CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.