



2017 TOOLBOX CS, v.2017.1.5

User Bulletin 8572: Update

June 28, 2018

This user bulletin applies to all ToolBox CS® users, and describes changes made to this release of ToolBox CS.

INFORMATION

As part of Thomson Reuters' ongoing monitoring of security best practices, we've made background changes to ToolBox CS to meet new security standards for online connections, such as integration with Onvio. With this release, ToolBox CS has been updated to use Transport Layer Security (TLS)—a protocol used for encrypting and transmitting data securely—when integrating with Thomson Reuters web-based products and services. This update does not impact the functioning of the application or change the way you use it.

CHANGES

Federal Forms

With this release of ToolBox CS, federal form 2290 – Heavy Highway Vehicle Use Tax Return – 2018 has been updated.


Tax Worksheets

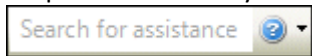
With this release of ToolBox CS, the Foreign Earned Income and Housing Exclusion – 2018 and the AGI - Sensitive Tax Items Projection Tool have been updated for TCJA changes.

HELP & SUPPORT

ToolBox CS Help & How-To Center

For answers to questions on using ToolBox CS, access the Help & How-To Center by choosing Help >

Help & How-To or by clicking the  button and selecting a topic. You can also use the search

 field in the toolbar to search for topics. For more information, including sample searches, see [Finding answers in the Help & How-To Center](#).

Product support

From the [Support Contact Information page on our website](#), you can complete a form to send a question to our Support team. To speak directly with a Support Representative, call 800.968.0600 and follow the prompts to have a ToolBox CS representative return your call. Normal weekday support is available from 9:00 a.m. to 8:00 p.m. eastern time. For additional details (including extended support hours for tax season and hours for other applications), visit the [Support section of our website](#). You can also access the Support section from within ToolBox CS by choosing **Help > Additional Resources > General Support Information**.

Website resources and email subscriptions

Visit [our website](#) to access the Tax & Accounting Community (an online user forum), to learn about training courses, to view blogs and articles, and more. You can access the website from within ToolBox CS by choosing **Help > On the Web > CS Professional Suite Home page**.

We issue update notices via email. You can sign up to receive these notices by visiting the [My Account section of our website](#). You'll need to create a web account (if you don't already have one) and then sign up for the Email Subscription service where you can indicate which notices you want to receive.